

Christopher J. Ernt

SUMMARY

Senior UX Design Professional with extensive background in enterprise software development and deep roots in the mobile space.

Tools/Skills:

- Sketch
- Axure RP 8
- Zeplin
- Adobe Creative Suite, including Photoshop, Illustrator, and InDesign
- Agile project management using both Scrum and Kanban methodologies

Education:

- Minneapolis College of Art and Design, 2008 • Certificate in graphic design
- University of Minnesota, 2004 • BA in Studies in Cinema and Media Culture

EXPERIENCE

LLamasoft

2015 – 2019

UX Manager

2018 - 2019

- Built relationships organization wide to build profile of UX team and spread UX practices.
- Managed three direct reports on an internationally distributed team.
- Aligned UX processes to development's and leadership's workflows.
- Improved, codified practices for structuring and storing asset and mockup.
- Partnered with other managers in the development organization to foster internal unity.
- Coached new team members, mentored junior designers.
- Aligned UX personas with those from Customer Success, Training, and Marketing.
- Advocated for UX involvement in customer and user facing events.
- Worked with other groups in the company on common web analytics tools and methods.
- Sought out developmental materials and opportunities for junior designers.
- Wrote onboarding materials for the UX team.

UX Designer

2015 - 2019

- Built out application screens based on established design guidelines.
- Expanded design guidelines to accommodate enhancements and new functionality.
- Co-wrote user stories with Business Analysts and Product Engineers.
- Built persona profiles for new cloud based product with other UX and BA practitioners.
- Wireframed and prototyped new features and enhancements.
- Learned Supply Chain Design basics, was a resource for team members doing the same.
- Interviewed internal and external users to identify areas for product improvement and enhancement, conducted user tests.
- Worked with Marketing team to maintain brand identity across multiple products.
- Designed icons, imagery, and other assets for our products.
- Managed relationship with 3rd party design firm.
- Partnered with Coaching and Training colleagues to address new user challenges.

ITR Mobility**2013 - 2015***UX Architect*

- Work with interdisciplinary team at clients sites to design applications.
- Build low fidelity wireframes and high fidelity interactive prototypes of applications.
- Optimize application workflows to maximize efficiency.
- Create art assets and design documentation for developers.
- Serve as a subject matter expert during application development.
- Develop criteria for and conduct user-testing sessions.
- Direct work of and offer feedback to junior designers.
- Conduct heuristic evaluations of existing applications.

Digitaria**2012 - 2013***Freelance Graphic Designer*

- Worked on projects for national brands including UnitedHealthcare, Optum Health, Geek Squad, Microsoft, Panasonic, and Rovi.
- Implemented wireframes from UI/UX engineers to design websites.
- Designed and authored style guide for desktop and mobile websites.
- Produced banner ads for marketing campaigns.
- Created and iterated on designs for interactive publications.

Freelancer**2007 - Present***Graphic and User Interface Designer*

- Designed mailings, posters, presentations, and web marketing pieces for Educate Tanzania, a charitable organization.
- Developed logos and visual identity guidelines for small businesses.
- Designed print and electronic fliers for local DJs and nightclubs.
- Built websites for CWA New Jersey, a large labor union.

Ultralingua**2009 - 2012***Graphic & UI Designer*

- Designed interfaces for apps on iPhone, iPad, Windows Phone 7, and webOS.
- Created design concepts, characters, and art assets for iOS word games.
- Redesigned logo and created visual identity for Ultralingua's sub-brand Accio.
- Developed packaging art for Mac and Windows software.
- Hired and managed design interns.

Datacard Group**2006 - 2009***Marketing Coordinator***Syngenta Seeds, NK Brand****2005 - 2006***Sales Account Specialist*